



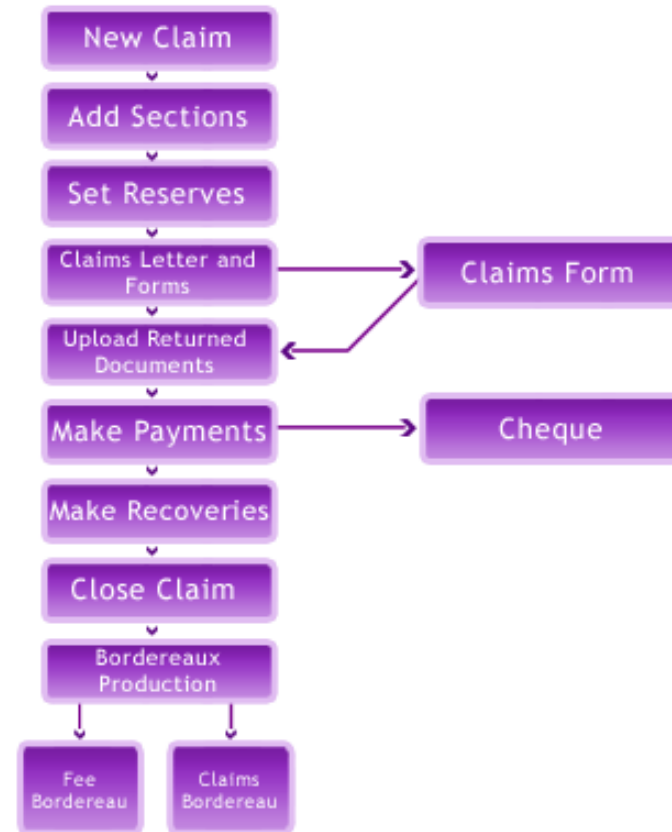
## Magenta Claims



## M diagram - Claims Step-by-Step Guide

Magenta provides a comprehensive simple-to-use claims system for the management, processing and reporting of Travel Insurance claims.

- > 100% Web Base
- > Records key claims information such as Clients making the claim, Policy/ Scheme, Travel Dates, Incident dates, Incident Country, Insurer etc
- > Medical claims can be codes with ICD codes so that they can be matched to medical screening for claims analysis
- > Large Loss monitoring
- > Manages each section which the claim is set against - checking maximum cover limits and excesses
- > Can set Initial Reserve, then further reserve changes recorded in the reserve history
- > User definable covering letters
- > Suite of standard claims forms or tailored forms to meet specific client requirements
- > Document library where documents received from the client can be uploaded to a claim
- > Contains maintainable list of providers and contacts
- > Manages payments to insurers, providers, and clients. Cheques or payment request documents can be produced from the system itself. Security on payments ensures that only authorised users can make claims.
- > Manages recoveries made to the claim and any commission to the claims handlers for any recoveries made.
- > Manages claims handling fees on a variety of different charging models and produces a fee Bordereau
- > Produces claims and claims payments Bordereaux
- > Claims history which records all actions on a claim
- > Comprehensive reporting tool for the production of tailorable management information reports. See [Magenta Reports](#)



The screenshot displays the Magenta Travel Insurance System interface. At the top left is the Magenta logo and the text 'MAGENTA Travel Insurance Management System'. The top right shows user and date information: 'User: ' and 'Date: Feb 21, 2006'. A navigation menu includes 'HOME', 'DIRECT', 'AGENCY', 'MEDICAL', 'CLAIMS', 'REPORTS', 'UNDERWRITING', 'SPOOLER', and 'ADMIN'. A sidebar on the left contains links for 'New Claim', 'Find Claim', 'My Task List', 'History', and 'Reports'. The main content area shows 'Claim Number: UO000006' and 'Claim Status: Open'. Below this are tabs for 'Details', 'Sections', 'Providers', 'Documents', 'Task List', and 'History'. The 'Sections' tab is active, showing a table with columns 'Claims Section ID #', 'Status', and 'Section / Cancellation'. The table has two rows: one with 'Available' status and one with 'Selected' status. Below the table are fields for 'ICD' (Primary and Secondary), 'Units', and 'Date' (2/17/2006). At the bottom are buttons for 'Reserves', 'Payments', and 'Recoveries'.